## The National Indicator Framework: Performance 2<sup>nd</sup> Quarter 2008-09

Indicators not in the LAA

NI Framework - Stronger Communities	
Indicator	Commentary
NI002 % of people who feel that they belong to their	Performance comments:
neighbourhood	Last know data is from 2003/04 BV survey. New data will be available when Place
-	Survey results are available at the end of the year.
NI003 Civic participation in the local area	Performance comments:
_	Data will be available from the new Place Survey in the new year. Work on ward
	neighbourhoods should help with increasing civic participation.
NI004 % of people who feel they can influence decisions	
in their locality	Leicester is in the top quartile for this indicator (2006/07 BV survey). As this is not
-	an LAA indicator, the target is to maintain performance. New data will be available
	upon completion of the Place Survey.
NI006 Participation in regular volunteering	Performance comments:
-	No data available until Place Survey is carried out.
	No data available until central govt survey of 3rd sector is carried out later in year.
	No baseline available.
NI008 Adult participation in sport	Performance comments:
-	Survey baseline available Dec 08 there is a positive trend for this NI, as demonstrated by the proxy of no of usage of sports facilities and golf courses, which has exceeded its target this guarter (Target 582530-Actual 685754). However this
	figure includes all visits and not just the adult population. The end of year target has been revised from 22.1% to 19.2% because it was set before we knew what the
	baseline was for 2007/2008.
NI009 Use of public libraries	Performance comments:
-	Survey baseline available Dec 08 there is a positive trend for this NI, as demonstrated by the proxy of no of usage of public libraries, which has exceeded its target this quarter (Target 567000-Actual 641721). However this figure includes all visits and not just the adult population.
₩I010 Visits to museums or galleries	Performance comments:

-	Survey baseline available Dec 08 there is a positive trend for this NI, as demonstrated by the proxy of no of usage of city run museums & galleries, which has exceeded its target this quarter. However this includes all visits in person only and not just the adult population.
NI011 Engagement in the arts	Performance comments:
-	Survey baseline available Dec 08 there is a positive trend for this NI, as demonstrated by the proxy of no of usage/attendance at fesitvals and arts events, which has exceeded its target this quarter (Target 246500-Actual 256858). However this figure includes all visits and not just the adult population.
NI012(draft) Refused & deferred HMO license	PI to be introduced from 2009/10 Systems need to be set up to monitor this However this is not
applications leading to immigration enforcement activity	expected to be a particular issue for Leicester. NI 12 involves enforcement activity of two Agencies, Leicester City Council as the Housing Authority responsible for licensing of certain houses in multiple occupation (HMOs) under the Housing Act 2004 and the relevant Immigration Authority responsible for immigration enforcement activity.
NI013 Migrants English language skills and knowledge	Data source:
	Considerable resources have been allocated to improve the performance of NI that have under performed. Learners have received improved advice and guidance at initial assessments, to ensure that learners are on the appropriate course and level. Ongoing recruitment of more suitably qualified and experienced tutors have helped raised quality of delivery of provision. Existing tutors have been provided with on going training and support to improve delivery of courses. The performance of learner's progress is more rigorously monitored. It is anticipated that the robust policies and procedures that have been rolled out across the service will lead to improved performance to meet NI targets.
NI014 Avoidable contact: Proportion of customer contact	Performance comments:
that is of low/no value to the customer	Systems for recording avoidable contact have been designed and staff training is taking place so that it is recorded. Data collection began on 1st October. A decent baseline will be available shortly.

NI Framework - Safer Communities	
Indicator	Commentary
₩I015 Serious violent crime rate	<b>Data Lead:</b> It should be noted that seasonal variations have not been taken into account for the target in this indicator, as they were not available for the previous year (07/08) at the time of inputting on to performance plus. The yearly target has merely been divided by 12. Police data shows that, if these are taken into account, we are performing well against seasonal trends for the same time last year. Numbers are small enough for this to be explained by a peak occurring early last year that didn't occur this year. In general, Serious Violent crime currently shows a national increase of 22%.
NI017 Perceptions of anti-social behaviour	Data Lead: Target dependent on Place survey data - currently being collated using out going survey.
NI021 Dealing with local concerns about ASB and crime	<b>Data Lead:</b> Target dependent on Place survey data - currently being collated using out going survey.
NI022 Perceptions of parents taking responsibility for behaviour of their children	Data Lead: Target dependent on Place survey data - currently being collated using out going survey. Given numerical value is a proxy based on the CRAVE survey.
NI023 % of people in area that do not treat one another with respect & dignity	<b>Performance comments:</b> Leicester is in the top quartile for this indicator (2006/07 BV survey). However, this is not a priority for Leicester and so the target is to maintain our performance. New data will be available when the Place Survey is complete.
NI026(draft) Specialist support to victims of a serious sexual offence	<b>Performance comments:</b> On the advice of CLG this indicator does not commence until 2009/10. In the meantime work is progressing to collect the data via the Police's Violent Crime Theme Group.

NI028 Serious knife crime rate	Data Lead:
_	This is a new Police indicator based on a re-categorisation of what constitutes the
	component offence. The Police have not set targets and the reported increase is
	against the baseline for the same time last year. However, this baseline may have
	been collated differently owing to the above mentioned categorisation issues. The
	target should therefore be taken as a proxy.
NI029 Gun crime rate	Data Lead:
	This is a new Police indicator based on a re-categorisation of what constitutes the
	component offence. The Police have not set targets and the reported increase is
	against the baseline for the same time last year. However, this baseline may have
	been collated differently owing to the above mentioned categorisation issues. The
	target should therefore be taken as a proxy.
NI030 Re-offending rate of prolific and priority offenders	
-	This data is dependent of Probation timescales, as reported last quarter. Probation
	need time to measure recidivism of their cohort of offenders.
NI033i Arson incidents (primary fires)	Data Lead:
-	Reduction of primary fires is the responsibility of the Arson Task force at
	Leicestershire Fire and Rescue Service. Current initiatives to tackle this include a
	focus on those fires that have alcoholism/alcohol related fire starting as one of the
HU000:: Among ingidante (accondent finge)	main causes.
NI033ii Arson incidents (secondary fires)	Data Lead:
	Latest data at the end of quarter 2 suggests that reduction in secondary fire arson
NI034 Domestic violence - murder	incidents has achieved against the target and improving. Data Lead:
Niost Domestic Violence - Indidei	This is not a target the police monitor owing to the small number of offences of
-	murder each year and the difficulty in attributing 'domestic' status to any that do
	occur. The council can not independently monitor this target if a numerical value has
	not being set by the Police, owing to the rarity of the event.
NI036 Protection against terrorist attack	No existing data for this indicator. Service Director (Democratic Services) and Chief
nood Potocion againet terroriot atalek	Executive of LCC to be given security permissions to be involved. Protect Programme
	- processes are in place to ensure planners consult police in design to prevent/
	minimise risk of terrorist attack Service Director (Democratic Services) and Chief
	executive of LCC to be given security permissions to be involved. Protect Programme
	- processes are in place to ensure planners consult police in design to prevent/
	minimise risk of terrorist attack.

NI037 Awareness of civil protection arrangements in the	Performance comments:
local area	Data will not be available until Place Survey is completed. Work is underway to
-	increase awareness, including publication of Flood Plans & appointment of Flood
	Wardens. Media opportunities being utilised.
NI038(draft) Drug-related (Class A) offending rate	Performance comments:
_	The Drug and Alcohol Action Team (DAAT) are currently in a process of calculating
	baseline data, based on the 2007/08 year. Targets will then be set against the
	baseline. Q1 data is not available at this time. On the advice of CLG this is a deferred
	indicator which commences from 2009/10.
NI041 Perceptions of drunk or rowdy behaviour as a	Performance Comments:
problem	Proxy data from the BV Satisfaction Survey reported 29% which indicates that drunk
	or rowdy behaviour is a problem.
NI042 Perceptions of drug use or drug dealing as a problem	Data Lead:
problem	Commentary (NI 42): This indicator is to be collected annually via the Place Survey.
-	Targets have not yet been set as there is no baseline data available. It is anticipated
	that the results of the first Place Survey will be used to set a baseline, from which all
TII042 Young people within VIC receiving a conviction in	future targets can be calculated.
NI043 Young people within YJS receiving a conviction in court who are sentenced to custody	Data Lead:
court who are sentenced to custody	Performance on track.
NI044i Ethnic composition of offenders on Youth Justice	
System disposals (white)	YOS are awaiting enhancements to their IT system in order to calculate this
	indicator. There is no current data available.
NI044ii Ethnic composition of offenders on Youth Justice	
System disposals (mixed)	YOS are awaiting enhancements to their IT system in order to calculate this
-,	indicator. There is no current data available.
NI044iii Ethnic composition of offenders on Youth	Data Lead:
Justice System disposals (black or black british)	YOS are awaiting enhancements to their IT system in order to calculate this
······	indicator. There is no current data available.
NI044iv Ethnic composition of offenders on Youth	Data Lead:
Justice System disposals (asian or asian british)	YOS are awaiting enhancements to their IT system in order to calculate this
	indicator. There is no current data available.
NI044v Ethnic composition of offenders on Youth Justice	
System disposals (chinese/other)	YOS are awaiting enhancements to their IT system in order to calculate this
	indicator. There is no current data available.
NI045 Young offenders engagement in suitable	Data Lead:
education, employment or training	
	Performance on track.

## APPENDIX 2

NI046 Young offenders access to suitable	Data Lead:
accommodation	Derfermence within renge
NI047 People killed or seriously injured in road traffic	Performance within range.
accidents	The negative target appears illogical, but is a result of the performance calculation method. It uses a 3 year rolling average. 2005 was a very good year, exceptionally few people were KSI. That year was part of the three year figures last year, but drops off this time around. Therefore it appears that performance is declining. In fact that's not the case. To achieve the target of -4.9?% we have to achieve a better result than last year, i.e. an improvement. If we hit this target, we will have done well.
<sup>‡</sup> NI048 Children killed or seriously injured in road traffic accidents	The negative target appears illogical, but is a result of the performance calculation method. It uses a 3 year rolling average. 2005 was a very good year, exceptionally few people were KSI. That year was part of the three year figures last year, but drops off this time around. Therefore it appears that performance is declining. In fact that's not the case. To achieve the target of -4.9?% we have to achieve a better result than last year, i.e. an improvement. If we hit this target, we will have done well.
NI049i Number of primary fires per 100,000 population	Performance comments:
-	Reduction of primary fires is the responsibility of the Arson Task force at Leicestershire Fire and Rescue Service. Current initiatives to tackle this include a focus on those fires that have alcoholism/alcohol related fire starting as one of the main causes.
NI049ii Number of primary fire fatalities per 100,000	
population	
NI049iii Number of primary fire non-fatal casualties per 100,000 population	Latest data at the end of quarter 2 suggests that this is achieving against the target.
	Latest data at the end of quarter 2 suggests that this is achieving against the target.
NI Framework - Children & Young People	
Indicator	Commentary
NI051 Effectiveness of child and adolescent mental	Performance comments:

NI052ii Take up of school lunches (secondary)NI052ii Take up of school lunches (secondary)Below target. Historically there is always a dip due to exam leave, summer weather and students not going back to school after summer holidays as well as students bringing in packed lunches. In addition September affected by Ramadan and Eid where students are fasting and therefore not taking meals. A meeting has been arranged with SFT in Nov to discuss initiatives and ways of increasing numbers, particularly free meals. Tasting sessions, meal deals and competitions are continuing to try and increase take up.NI053i % of infants being breastfed at 6-8 weeks (breastfeeding prevalence)Performance comments: Baseline Position: This new indicator is a proxy for health and wellbeing early in life (breastfeeding at 6-8 weeks), NI53A describing prevalence and NI53B describing the percentage with a breastfeeding status recorded. Good performance is typified by increasing percentages for coverage and prevalence. Recent figures from UHL show	Health (CAMHs) services	Progress Report: The proxy indicators for NI 51 were last reported on in February 2008. At that time we scored ourselves at 13 out of 16, putting us into the good category. Leicester was asked to rate local CAMHS services under each indicator on a scale of 1 to 4 as follows: 1 for no aspects or service or strategic plans in place 2 for protocols and plans are in place, services have yet to be put in place 3 for protocols and plans are in place but are only partially implemented 4 for protocols and plans are in place but are only partially implemented 4 for protocols and plans are in place but are only partially implemented 4 for protocols and plans are in place and are fully implemented. The four areas assessed were: 1. CAMHS services for children with learning disabilities. Leicester scored 4 2.CAHMS services for 16 and 17 year olds Leicester Scored 3 3. 24 hour cover Leicester scored 3 4. Complex Needs Leicester scored 3 In 2009 the first three areas assessed will be as above, with the fourth area changing to Early Intervention Support Services We are likely to score the same for the first three areas in 2009. As this is the first time that we have been asked to score Leicester's own Early Intervention Support Services we will need to discuss with partners how we assess ourselves. It is likely we will score at least 3 and possibly 4 in this area. Good performance is typified by higher percentages. The most recent self-assessment is that progress towards the development of a comprehensive local Child and Adolescent Mental Health Service (CAMHS) is good.
and students not going back to school after summer holidays as well as students bringing in packed lunches. In addition September affected by Ramadan and Eid where students are fasting and therefore not taking meals. A meeting has been arranged with SFT in Nov to discuss initiatives and ways of increasing numbers, particularly free meals. Tasting sessions, meal deals and competitions are continuin to try and increase take up.NI053i % of infants being breastfed at 6-8 weeks (breastfeeding prevalence)Performance comments: Baseline Position: This new indicator is a proxy for health and wellbeing early in life (breastfeeding at 6-8 weeks), NI53A describing prevalence and NI53B describing th percentage with a breastfeeding status recorded. Good performance is typified by increasing percentages for coverage and prevalence. Recent figures from UHL show		addition September figures affected by Ramadan and Eid where children are fasting and therefore not taking meals. A meeting has been arranged with SFT in Nov to discuss initiatives and ways of increasing numbers, particularly free meals. Tasting
NI053i % of infants being breastfed at 6-8 weeks (breastfeeding prevalence)       Performance comments:         Baseline Position: This new indicator is a proxy for health and wellbeing early in life (breastfeeding at 6-8 weeks), NI53A describing prevalence and NI53B describing th percentage with a breastfeeding status recorded. Good performance is typified by increasing percentages for coverage and prevalence. Recent figures from UHL show	NI052ii Take up of school lunches (secondary)	bringing in packed lunches. In addition September affected by Ramadan and Eid where students are fasting and therefore not taking meals. A meeting has been arranged with SFT in Nov to discuss initiatives and ways of increasing numbers, particularly free meals. Tasting sessions, meal deals and competitions are continuing
both the PCT and the Council (e.g. Sure Start children's centres).	(breastfeeding prevalence)	<b>Performance comments:</b> Baseline Position: This new indicator is a proxy for health and wellbeing early in life (breastfeeding at 6-8 weeks), NI53A describing prevalence and NI53B describing the percentage with a breastfeeding status recorded. Good performance is typified by increasing percentages for coverage and prevalence. Recent figures from UHL show a gradual increase in sustaining rates. Work to promote breastfeeding is supported by both the PCT and the Council (e.g. Sure Start children's centres).

-	Progress Report: Targets for coverage: (The number of children with a breastfeeding status recorded as a percentage of all infants due for a 6–8 week check during guarter 4) as per Operational Plan 2008-11.
NI055i % of children in Reception with height and weight	Performance comments:
	Progress Report: It is encouraging that the level of obesity recorded in 2007-8 is not
-	higher than 2006-7. It could be expected that with increased numbers of children
	measured in 2007-8, increased levels of obesity might be found.
NI055ii % of children in Reception with height and weight	Performance comments:
	Progress Report: NHS Leicester City achieved 89% coverage (measurement) of reception year children in 2007-8. This is an improvement on the coverage in the previous year and we anticipate that at least this level of coverage will be achieved in 2008-9.

NI056ii Percentage of children in Year 6 with height and weight recorded	<b>Performance comments:</b> Progress Report: This indicator comprises two measures: Coverage, i.e. the percentage of year 6 children who are weighed and measured; and Prevalence, i.e. the percentage of those children who are obese. The figures in the table above relate to prevalence. Un-validated figures for coverage over the academic year 2007-08 (financial year 2008-09) are that 89% of year 6 children were weighed and measured. This compares very favourably with the previous school year's figures of 74.2%, due to accelerated investment in school nursing capacity, and in the face of concerns from schools that they do not have the capacity to support the measuring programme that provides an unwelcome distraction from structured learning. Progress so far in 2008/09 is that children have now been weighed and measured and raw data (height, weight, age etc for each child) have been sent to the Department of Health for validation and to calculate BMI. These results will then be analysed by the NCMP to provide the % of children who are obese in each area of the country. The results are expected to be published by the NCMP later in the year. (For the data collected in the 2006/07 academic year, the report was published in January 2008). An Obesity Reduction strategy for the city has been developed and is supported through a multi-agency Obesity Forum including key members whose roles are to work primarily or exclusively with children to increase physical activity and to improve diet. (e.g. Healthy Schools Co-ordinator, School Sports Co-ordinator, School
	the data collected in the 2006/07 academic year, the report was published in January 2008). An Obesity Reduction strategy for the city has been developed and is supported through a multi-agency Obesity Forum including key members whose roles are to work primarily or exclusively with children to increase physical activity and to improve diet. (e.g. Healthy Schools Co-ordinator, School Sports Co-ordinator, School Food Co-ordinator). As part of finalising the strategy and developing a multi-agency action plan to implement it, input from all relevant partners will need to be co-ordinated to develop an agreed care pathway to prevent and 'treat' obesity among children. This work has commenced and further development is required in the early part of 2008/09. Partnership relationships are established and are expected to be revitalised and further developed following the planned recruitment of an Obesity Reduction and Prevention Manager as a joint post between the Leicester City Council and Leicester City PCT.
	Target entered is national 07/08 target: http://www.ncmp.ic.nhs.uk/results.asp

NI057(draft) Children and young people's participation in	Performance comments:
high-quality PE and sport -	Progress Report: No targets have yet been set for this target and we are still awaiting guidance on how this target should be measured and the information collected. The previous target was for 85% 2hrs HQ PE and Sport by 2008. Whilst the official figures for this target have not yet been released by the YST, it is anticipated that Leicester schools will have exceeded this target and achieved 88%. RAG Rating, Green
NI058 Emotional and behavioural health of looked after	Performance comments:
children -	Baseline Position: This new indicator is a proxy for the emotional and behavioural health of looked after children. Good performance is indicated by a low number. We do not have a baseline figure for this year and it is not possible to make a realistic estimate. Results from this year's Strengths and Difficulties questionnaires will provide the baseline for next year and inform planning and target setting for 2009/10. Strength and Difficulties questionnaires have been agreed nationally as the method by which we measure this indicator. These will be rolled out across the LAC service as of October.
HI060 Percentage core assessments for children's social	Performance comments:
care carried out < 35 working days -	Progress Report: Although currently slightly down on target we would expect to maintain our consistently good performance in this area. Volume and complexity of work can have a significant impact on our ability to complete assessments within the 35 day period. We continue to work to ensure accuracy of data input in this area and also to work closely with our partners on joint assessments and provision of services.
HI061 Timeliness and stability of adoption of looked after	Performance comments:
children -	The authority's recent performance has been consistent and broadly in line with the comparator average. Progress Report: This indicator is cumulative throughout the year and should increase nearer to the year-end. It also includes Special Guardianship Orders. The cohort is tracked through the Permanence Panel.
태062 Stability of placements of looked after children: number of moves	Performance comments:
	Progress Report: On track to remain in the very good banding.

₩I063 Stability of placements of looked after children:	Performance comments:
length of placement	Progress Report: This indicator is based on a snapshot as at 31st March of the
-	relevant year. We consistently perform well in this indicator.
NI064 Child protection plans lasting 2 years or more	Performance comments:
	Progress Report: As anticipated the percentage of children and young people whose child protection plan has lasted beyond 2 years has returned to its usual position of near 5%. The fact that very few children and young people remain on a child protection plan for longer than two years and that repeat periods of requiring a child protection plan are not increasing indicates effective plans which are progressed satisfactorily.
NI066 Looked after children cases which were reviewed	Performance comments:
within required timescales -	Progress Report: This is the position as at end September 08 which represents a significant improvement on last year's outturn. The aim with this indicator should be 100%. – ie that all Looked After Children's cases are reviewed within timescales. Having missed by a few cases in the year to date, we will not achieve 100%, but current performance places the Authority into the top banding of "very good".
HI067 % of child protection cases reviewed within	Performance comments:
required timescales -	Progress Report: An administrative error earlier in the year temporarily reduced performance achieved when 1 meeting went out of time. As at 28.10.08 the position has returned to 100% reviews in time for those currently subject to a child protection plan. This performance is expected to be maintained.
HI068 Percentage of referrals to children's social care	Performance comments:
going on to initial assessment	Progress Report: Current performance indicates that we are likely to meet our target in 2008-09. Considerable work has been carried out to ensure the accuracy of data in this area. It seems likely that a figure of approximately 70% lies within the 'ideal' median band for performance in this category. This means that Agencies have a good overall understanding of our thresholds and that most referrals from them are appropriate.

‡vll069 Children who have experienced bullying -	<b>Performance comments:</b> Progress Report: The LA has established four major initiatives for this area which are being introduced over the Autumn term 2008. These are: 1.A text, email and web based reporting system for children, young people and their parents/carers. This is the first in the country and will provide an additional route for reports of bullying to be made. Due to this innovative development there may be an increase in reports of bullying. This does not necessarily represent an increase in bullying. 2.All school, settings and children's homes are being invited to take part in the Anti-Bullying Community charter (ABC charter). This is a Leicester City initiative, building on the National healthy Schools Initiative. This is supported by a year long programme of training. 3.A completely revised "Bullying in our Community" document has been produced by Leicester City in collaboration with Leicestershire CC. It will be available from schools, libraries and police stations. 4.The advice to schools, settings and children's homes are been completely revised and will be reissued in November 2008
NI070 Hospital admissions caused by unintentional and deliberate injuries to CYP	<b>Performance comments:</b> Baseline Position: This new indicator is proxy for children and young people's wellbeing (injuries requiring hospital admission). Good performance is typified by a lower rate. *Baseline data (rate per 10,000 under 19 year olds) available via Strategic Health Authority for 2005-6, 2006-7. Targets as per 'ONE LEICESTER'
NI071(draft) Children who have run away from home/care overnight	Performance comments: Progress Report: Methodology for measuring and assessing this indicator still to be determined. We already have rigorous policies and procedures in place, so we are in position to measure this indicator once the methodology has been established. A Missing from Care report will be taken to SDMT on 24th November
NI076 Reduce no. of schools where under 65% of pupils achieve level 4 in KS2 English and Maths	<b>Performance comments:</b> This is a complex indicator and is a proxy for the overall quality of the education system at KS2 and success in tackling underachievement (Number of schools below the national floor target). Good performance is typified by a rapid reduction of the number to zero. Based on unvalidated data currently there are 6 schools which have not met the floor target. The authority has worked in partnership with schools over the last year to develop and improve its strategy for school improvement. The Transforming Leicester's Learning initiative includes a number of short-term targeted interventions in those schools facing the greatest challenges.
NI077 Reduce no. of schools where under 50% of pupils achieve level 5 in KS3 English and Maths	Progress Report: SIPs have been asked to include this in their discussion with schools. The target for 2010 will be set by end of December following new guidance expected from DCSF by 22nd October 08

NI078 Reduce no. of schools where under 30% of pupils achieve 5 A*-C GCSE with English and Maths -	<b>Performance comments:</b> Progress Report: All schools have set targets above the 30% threshold for 2009. First tracking is due in early November to show progress is being made towards this target. Targets for 2010 will be set by end of December.
HI079 Achievement of a Level 2 qualification by the age	Performance comments:
of 19	Baseline Position: This is a complex indicator, used by GOEM in annual 14-19 Progress Checks. It reports the percentages of young people who were in Leicester Maintained Education at the age of 15, and attained Level 2 by the age of 19, regardless of where. This is a proxy for educational achievement at age 19 and the preparedness of young people for employment, further learning and adulthood (achievement of a level 2 qualification) Good performance is typified by higher percentages. Performance on this indicator is measured against the PSA target of a 2% improvement per year from 2005-06 to 2010-11. The 14-19 Progress Check will rate this indicator amber-green for Leicester for an increase of 3% over the previous year. It has shown improvement over the last couple of years, especially in 2006-07 when Leicester exceeded their target by more than 2%. The 2007-08 results will only be published by the end of February 2009. Progress Report: Owing to the complexity of the target tracking of progress is difficult. The focus on post 16 qualifications, the improving levels of engagement indicate that the target should be achieved.

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difficult. The focus on post 16 qualifications, the improving levels of engagement
indicate that the target should be achieved.
Performance comments:
Progress Report: First tracking reports due in November. Monitoring by Science
consultant. Performance comments:
Baseline Position: This is a new indicator of post-16 participation in physical science
(A level physics, chemistry and maths).
Performance comments:
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(A level physics, chemistry and maths). Good performance is typified by higher
numbers.
This indicator relies upon OFSTED reports. Therefore there is no new data availabl
since the last report that showed a score of 63% for 07/08.

HI088 Percentage of schools providing access to extended services	Performance comments: Progress Report: The position on 30 September 2008, was that 90% of schools in Leicester were offering or sign posting to meet the core offer for Extended Services. We will continue to work with these schools to maintain this position and offer support to the remaining schools to help them to reach a point of full delivery of the core offer.
NI089a Reduce number of schools requiring special measures	This indicator is a proxy for the overall quality of the education system. To date, all but one of the six schools in special measures have been judged by HMI monitoring to be making satisfactory progress. Action has been taken to accelerate the rate of progress and it is anticipated that all schools will be judged to be making satisfactory progress by the next monitoring visit.
NI089b Improve time taken for schools to come out of special measures	This indicator is a proxy for the overall quality of the education system. To date, all but one of the six schools in special measures have been judged by HMI monitoring to be making satisfactory progress. Action has been taken to accelerate the rate of progress and it is anticipated that all schools will be judged to be making satisfactory progress by the next monitoring visit.
NI090 Take up of 14-19 learning diplomas	<b>Performance comments:</b> Progress Report: Diplomas will be introduced from September 2009 in the City. There are 200 places available on the courses which have been approved. Recruitment nationally for the first group of schools offering Diplomas has been below target. Recruitment in the City will begin during the Spring Term 2009, but final figures will not be available until September 2009.
₩I091 Participation of 17 year-olds in education or training	Due to the complexity of the formulae and sources of information for calculating this indicator, only national results are known for the 2006-07 academic year.
NI102i Achievement gap between pupils eligible for free school meals and their peers (KS2) -	Performance comments: Baseline position: This new indicator is a proxy for success in tackling underachievement Good performance is typified by a lower percentage point gap and an increase in the % of disadvantaged pupils achieving expected levels at ages 11 and 16.
NI102ii Achievement gap between pupils eligible for free school meals and their peers (KS4)	<b>Performance comments:</b> Progress Report: Attention to the progress of individual students improved the progress of all, particularly those who received additional study support, coaching and mentoring through TLL. Further progress with targeting support, and SIP challenging some schools where the gap is wider.

₩I103a Special Educational Needs - statements issued within 26 weeks excluding exceptions	<b>Performance comments:</b> Progress Report: Performance has improved further in Quarter 2, as staff have become more aware of the indicator. There are very few late statements waiting to be issued, so performance is expected to continue to improve.
₩I103b Special Educational Needs - statements issued within 26 weeks	<b>Performance comments:</b> Progress Report: Performance has improved further in Quarter 2, as staff have become more aware of the indicator. There are very few late statements waiting to be issued, so performance is expected to continue to improve.
NI104 The SEN/non-SEN gap - achieving Key Stage 2 English and Maths threshold -	<b>Performance comments:</b> Progress Report: SEN data is currently being aggregated and until all calculations have been finished, baseline data will not be available for this quarter. This aggregation should be completed shortly, but early indications appear to show a narrowing of the gap between SEN and Non-SEN.
NI105 The SEN/non-SEN gap - achieving 5 A*-C GCSE inc. English and Maths	<b>Performance comments:</b> Progress Report: Closing the gap faster than National, improved focus on the individual student is improving the progress.
NI106 Young people from low income backgrounds progressing to higher education	<b>Performance comments:</b> Baseline position: This is a new, complex indicator and is a proxy for the overall quality of the education system and success in tackling underachievement (young people from low income backgrounds progressing to HE). Good performance is typified by gap reduction in the context of improvement for all.
웨107 Key Stage 2 attainment for Black and minority ethnic groups	Performance comments: Overall BME results have not yet been confirmed for 2007/08. Provisional data indicates an improvement for all BME groups, except Black African in mathematics. The performance of Indian pupils remains at '07 levels and higher for the city as a whole. The highest increase for any one group has been amongst Bangladeshi pupils, up 15% in English and 13% in maths
NI108 Key Stage 4 attainment for Black and minority ethnic groups	Performance comments: Baseline Position: This new indicator is a proxy for success in tackling underachievement during secondary school (KS4 attainment for BME groups). Good performance is typified by higher percentages and a narrowing of the gap between minority ethnic pupils and all pupils.
NI109 Delivery of Sure Start Children's Centres	CLG have deferred this indicator until 2009/10 Collection will be via the Tell Us Survey

åged 10 - 17 -	Commentary (NI 111): The Youth Justice Board have not yet confirmed the percentage target reduction for 2008/09. Lower numbers of entrants signify improved performance.
₩I113i % of resident population aged 15-24 accepting a test/screen for chlamydia -	<b>Performance comments:</b> Progress Report: 2298 15-24 year olds had accepted a test/screen for chlamydia up to w/b 29/09/2008 The target is that we are required to screen 17% of all 15-24 year olds in Leicester this is a national NHS target. The target is measures by screens from the screening programme and tests that are done at hospital and other sites on people who think that they may have Chlamydia . These figures are combined to give the above numbers .
₩I113ii Prevalence of Chlamydia in under 25 year olds	<b>Performance comments:</b> Baseline Position: The prevalence of Chlamydia is difficult to calculate as it comes from mixed sources and some people may be counted twice. Within the Chlamydia screening Programme the positivity rate is 9.4% the national average is 10%. It is important that the positivity rate remains high in the new screening service with small numbers of people screened to ensure that we are screening people who are most risk of Chlamydia. A low positivity rate may indicate that we are not targeting those most at risk.
NI114 Rate of permanent exclusions from school	<b>Performance comments:</b> During 2007/08 academic year, there continued to be no permanent exclusions in primary schools and only 2 in special schools. The number of permanent exclusions in secondary schools reduced from 53 to 30, representing a 43% reduction on the number in the previous year.
₩I115 Substance misuse by young people	Performance comments:

	Baseline Position: To measure progress in reducing the proportion of young people frequently misusing substances – including illegal drugs, alcohol and volatile substances such as glue, gas or solvents. Good performance is typified by lower numbers [given that there is likely to be significant local and regional variation, the best performance is where the prevalence rate reduces over time]. The Indicator relates to the percentage of young people reporting either frequent misuse of drugs/volatile substances or alcohol, or both. Frequent is defined as having been drunk twice or more over a 4 week period or having used an illegal drug or volatile substance at least twice over a 4 week period. Measurement comes from the on-line Ofsted Tellus3 survey which was undertaken anonymously over March to June 2008 over years 6,8,10 in Leicester schools. The target sample was around 1,300 pupils. Some limited comparisons with a base line in 2007 can be made. The questions on substances were similar to the 2007 Tellus2 but with a few significant differences. There were no questions in 2007 about the frequency of drug taking, although there were for alcohol; although the alcohol ones did not separate off the having been drunk twice or more. At the time of writing the actual sample sizes are not known so we can not calculate the indicator. Misuse of Drugs The numbers of years 8/10 young people reported ever having taken drugs has stayed low (10%) and matches the national average (11%). Frequent use of drugs is also low and is a virtual match with the national average (shown in brackets). 4% (4%) used cannabis frequently; 1 %(1) used volatile substances and 3 %( 2%) other drugs. Misuse of alcohol There are significant differences between the local picture and national average. This continues the difference recorde between the local and national picture in 2007(with a slightly different worded question) which was 65% and 42% respectively. Consequently the numbers in Leicester and 25% for the national average. This continues the
Fill116 Proportion of children in poverty	
Tackling Exclusion & Promoting Equ	
Indicator	Commentary

NI119 Self-reported measure of people's overall health	Data source:
Indicator	Commentary

and wellbeing	
	Proxy measure based on 2002 MORI survey (all ages)
NI120 All-age all cause mortality rate	There are currently no targets for AAACM for all persons. Within the Operating Plan and the LAA targets have been set for males and females. Rates are calculated as a 3-year rates. Latest data available data has been calculated locally for 2005-2007 and this is the value shown in Qtr 1. This value has been carried forward for Qtr 2 as this is an annual measure.
NI121 Mortality rate from all circulatory diseases at ages under 75	This is calculated as a 3 year rate. Latest data available has been calculated locally for 2005-2007 and should be measured against the target for 2006. Mortality rate for 2006 is 116.2 (2005-2007).
NI122 Mortality from all cancers at ages under 75	This is calculated as a 3 year rate. Latest data available has been calculated locally for 2005-2007 and should be measured against the target for 2006. Cancer mortality rate for 2006 (2005-07) is 115.4.
₩I123 Stopping smoking	Q1 data carried forward - 230.4 per 100,000 population (equates to 521 quitters between April and June 2008). No data is available since the Q1 report however forecast indicates that we are likely to be achieving against target
NI124 People with a long-term condition supported to be independent & in control of their condition	
NI127(draft) Self reported experience of social care users	Data source:
	Commentary (NI 127): This indicator is to be collected annually via the User Experience Survey, the theme for 2008/09 will be Homecare and data will not be available until 31st May 2009. 2005/06 Homecare survey showed 60% extremely or very satisfied.
NI128(draft) User reported measure of respect and dignity in their treatment	<b>Performance comments:</b> Deferred indicator for 2008/09. Guidance awaited from CLG. To be reported from 1st April 2009.

₩I129 End of life access to appropriate care enabling people to choose to die at home	Data will not be available until early 2009 however forecasts based on data in the 1st quarter suggest we will be achieving against the target.
NI130 Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	t Data for Q2 shows we are exceeding Q2 targets and will continue to meet expectations.
₩I132 Timeliness of social care assessment (all adults) -	<b>Performance comments:</b> Resource issues in some areas have impacted upon our performance in this indicator. Managers are aware of these issues and are looking to address them. However, due to the performance in the year to date it will be a considerable challenge to meet this target.
₩I133 Timeliness of social care packages following assessment -	<b>Performance comments:</b> There is a issue of capacity in the domiciliary care market currently which may show as a reduction in achieving this target in the second quarter. Work is underway to increase the supply of domiciliary care available.
NI134 The number of emergency bed days per head of weighted population	Inpatient data is not yet available for Q2.
NI136 People supported to live independently through social services (all adults)	Performance comments: First quarter figure carried forward as Quarter Two not yet available.
NI137 Healthy life expectancy at age 65	<b>NI137</b> "It will be hard to derive a robust proxy measurement from these figures, especially as the Lifestyle Survey information is so limited. It is reasonable to cite the following as issues that show the situation in Leicester with relevance to NI137. On average in Leicester, females can expect to live 2.1 fewer years, and males can expect to live 2 fewer years than the average life expectancy for England. In the Leicester Lifestyle Survey, 38% of people aged over 75 stated that their general health was 'good', compared to 46% of people of all ages in the same survey."

NI138 Satisfaction of people over 65 with both home and neighbourhood	<b>Performance comments:</b> Commentary (NI 138): This indicator is to be collected annually via the Place Survey. It is anticipated that the results of the first Place Survey will be used to set a baseline, from which targets can be set. Despite exhaustive enquiries no proxy measure has been found.
NI139 > 65s receive inf., assistance & support to exercise choice & control to live independently	Data source: Proxy measure based on survey of Assistive Technology users.
Tackling Exclusion & Promoting Equality	
Indicator	Commentary
HI141 Percentage of vulnerable people achieving independent living	There is no new data available for Q2 however forecasts based upon Q1 indicate that we will be achieving against this target.
₩I144 Offenders under probation supervision in employment at the end of their order or licence	We are currently achieving against the targets set for Q2
HI145 Adults with learning disabilities in settled accommodation	We are achieving against target and forecasts expect us to continue to achieve.
₩I146 Adults with learning disabilities in employment	<b>Performance comments:</b> Commentary (NI 146): This is a brand new performance indicator. Communities and Local Government (CLG) have stipulated that this measure is to commence from 1st October 2008. Systems are in place to collect and report the information. Owing to the economic climate and high levels of unemployment in the city, people with LD that have a statutory CCA are applying for jobs in a competitive market and have had little opportunities in being accepted on the recruitment path and recently those who have had an interview have not been successful. The service only supports people with LD who are substantial / critical , therefore part of our preventative strategy we encourage and sign post people with LD who are not eligible for social care to Remploy (DWP funded organisation) who will actively work with disabled people and support them through the pathway of employment and sustainable employment.
₩I147 Care leavers in suitable accommodation	Performance comments:

-	Progress Report: We continue to expect to meet the target set for 2008-09. Considerable support is given to Care Leavers to enable them to develop appropriate living skills to maintain independent accommodation. This includes provision of training courses on Budget Management and independence living skills. Continued support is also provided by the 16+ team together with housing support funded by 'Supporting People'.
NI148 Care leavers in education, employment or training	Performance comments:
-	Progress Report: Although we expect further progress in this area from the current 53%, this cohort of Care Leavers presents us with a considerable challenge to meeting our 2008-09 target. Of the 18 young people not in employment, education or training currently, two are in custody and several have recently become young parents. We continue to provide substantial support through the 16+ team and Connexions to try to ensure that these young people are aware of, and seek to benefit from, the opportunities available to them.
III49 Adults in contact with secondary mental health	Performance comments:
services in settled accommodation	Commentary (NI 149): Leicestershire (NHS) Partnership Trusts has the responsibility to provide this information. Indicator on settled accommodation due to be reported from October 2008 via Mental Health Minimum Data Set. Work is underway to ensure that data is captured. Numbers on new CPA unknown and target levels of settled accommodation and employment to be confirmed making target setting difficult. Tentative benchmarks to be agreed in end October / early November based on demographics and outcome of CPA screening process.
NI150 Adults receiving secondary mental health services	Performance comments:
in employment	Commentary (NI 150): Leicestershire (NHS) Partnership Trusts has the responsibility to provide this information. Indicator on employment is due to be reported from October 2008 via Mental Health Minimum Data Set. Work is underway to ensure that data is captured. Numbers on new CPA unknown and target levels of settled accommodation and employment to be confirmed making target setting difficult. Tentative benchmarks to be agreed in end October/ early November based on demographics and outcome of CPA screening process.

NI Framework - Local Economy	
Indicator	Commentary
₩I151 Overall employment rate (working-age)	<b>Performance comments:</b> Current data is for Jan- Dec 07. Annual Population survey data will be available in November 08
₩I155 Number of affordable homes delivered (gross)	<b>Performance comments:</b> The Development Team are struggling to meet the quarterly targets due to the current financial crisis that has impacted on developers and RSL's, as the unavailability of mortgages has slowed down the build rate. This in turn has delayed the completion of affordable housing units on planning gain sites. We are working with RSL's and developers to see if RSL's can purchase already completed homes that are not selling on the private market. We are also contacting developers with recent planning applications or approvals for small schemes (less than 25 homes) to see if they are interested in working with RSL's to build in or sell an affordable housing element, even though their scheme falls below the normal threshold trigger for affordable housing. Early responses are encouraging and three RSL's have indicated a willingness to examine the viability of such schemes and work with developers if finance can be produced and the scheme is supported by the City Council and the Housing Corporation.
NI156 Number of households living in Temporary Accommodation -	<b>Performance comments:</b> Ongoing prevention initiatives are continuing to reduce numbers of households having to be accepted as homeless and these are now at record low levels. We are also closely monitoring and providing efficient casework for those families in temporary accommodation and are working jointly with both Hostels & Supporting People to ensure that move on strategies are successful.
₩I157a Processing of major applications within 13 weeks	
HI157b Processing of minor applications within 8 weeks	On target
₩I157c Processing of other applications within 8 weeks	On target

HI158 % non-decent council homes	Performance comments:
-	Currently on track - no immediate issues for concern
₩I159 Supply of ready to develop housing sites	Latest information is for 5 year supply period 1st April 2007 to 31 March 2012 and data is based on financial year end and reported through the AMR each December. Annual data collection is reported via LDF Annual Monitoring Report.
NI160 Local Authority tenants' satisfaction with landlord	Performance comments:
services -	The survey is currently underway. It was hoped to have had some provisional results for 2nd quarter reporting, but with reporting deadlines brought forward this has not been possible. We have therefore used results from the 2006/07 STATUS survey and adjusted them to reflect levels of deprivation in accordance with Audit Commission guidelines
NI161 Learners achieving a Level 1 qualification in	Performance comments:
literacy	Considerable resources have been allocated to improve the performance of NI that have under performed. Learners have received improved advice and guidance at initial assessments, to ensure that learners are on the appropriate course and level. Ongoing recruitment of more suitably qualified and experienced tutors have helped raised quality of delivery of provision. Existing tutors have been provided with on going training and support to improve delivery of courses. The performance of learner's progress is more rigorously monitored. It is anticipated that the robust policies and procedures that have been rolled out across the service will lead to improved performance to meet NI targets.
NI162 Number of Entry Level qualifications in numeracy achieved	<b>Performance comments:</b> Considerable resources have been allocated to improve the performance of NI that have under performed. Learners have received improved advice and guidance at initial assessments, to ensure that learners are on the appropriate course and level. Ongoing recruitment of more suitably qualified and experienced tutors have helped raised quality of delivery of provision. Existing tutors have been provided with on going training and support to improve delivery of courses. The performance of learner's progress is more rigorously monitored. It is anticipated that the robust policies and procedures that have been rolled out across the service will lead to improved performance to meet NI targets.

Nine in an information of the performance of the relation of the relatind relatind relation of the relation of the relation of	₩I164 Proportion aged 19-64 for males and 19-59 for	Performance comments:
N1166 Median earnings of employees in the area       Performance comments: Annual figure, based on external ONS Annual Survey of Hours and earnings (ASHE) - to be published in October .No update available this quarter         N1168 Principal roads where maintenance should be considered       New data available Feb 09         N1169 Non-principal classified roads where maintenance should be considered       New data available Feb 09         N1170 Previously developed land vacant or derelict for more than 5 years       Actual data derived from an annual survey National Land Use Database (NLUD). This is programmed for completion by the end of December. Baseline data for 2006 is 0.73%. This is seen as a positive figure.         W1171 New business registration rate       Performance comments: Awaiting baseline data from BERR Nov 08 for both 172 and 171 Lead East Midlands Business. Data source is RIBS database.which does not include VAT registrations, which may be included in a revised definition of this indicator         N1173 Flows on to incapacity benefits from employment performance comments: (Au174 Skills gaps in the current workforce reported by public transport (& other specified modes)       Too yearly survey. Data from 2007 survey will be available in 2008. "The information is in preparation now and will be sent to the localauthorities as soon as it's available" (LSC 22/10/08)         N176 Working age people with access to employment by public transport (& other specified modes)       Data available spring 2009         N1776 Working age people with access to employment services on time       County unable to confirm the integrity of any figures for Q1 & Q2. Count	females qualified to at least Level 3	
Annual figure, based on external ONS Annual Survey of Hours and earnings (ASHE) - to be published in October .No update available this quarter New data available Feb 09 NI169 Non-principal classified roads where maintenance should be considered New data available Feb 09 NI170 Previously developed land vacant or derelict for more than 5 years Name of the specified modes that is provided by Job Centre Plus NI173 Flows on to incapacity benefits from employment Wi174 Skills gaps in the current workforce reported by amployers NI176 Working age people with access to employment by public transport (& other specified modes) NI176 Bus services running on time - % non-frequent services NI178 Bus services running on time - % non-frequent services NI178 Bus services NI178 Bus services N	-	as it's available (LSC 22/10/08)
to be published in October .No update available this quarter           Wilf68 Principal roads where maintenance should be considered         New data available Feb 09           N1169 Non-principal classified roads where maintenance should be considered         New data available Feb 09           N1170 Previously developed land vacant or derelict for more than 5 years         New data available Feb 09           N1171 New business registration rate         Performance comments: Availing baseline data from BERR Nov 08 for both 172 and 171 Lead East Midlands Business. Data source is RIBS database.which does not include VAT registrations, which may be included in a revised definition of this indicator           W1173 Flows on to incapacity benefits from employment mployers         Performance comments: data is provided by Job Centre Plus           W1174 Skills gaps in the current workforce reported by mployers         Two yearly survey. Data from 2007 survey will be available in 2008. "The information is in preparation now and will be sent to the localauthorities as soon as it's available" (LSC 22/10/08)           N1176 Working age people with access to employment by public transport (& other specified modes)         Data available spring 2009           N1178 IB us services running on time - % non-frequent services on time         County unable to confirm the integrity of any figures for Q1 & Q2. County in the process of reviewing all data supplied by operators from the start of this financial year.           N1178 IB us services running on time - % non-frequent services on time         This is 07-08 data. Actual data through in November.	NI166 Median earnings of employees in the area	Performance comments:
Will 68 Principal roads where maintenance should be considered       New data available Feb 09         N1169 Non-principal classified roads where maintenance should be considered       New data available Feb 09         N1170 Previously developed land vacant or derelict for more than 5 years       Actual data derived from an annual survey National Land Use Database (NLUD). This is programmed for completion by the end of December. Baseline data for 2006 is 0.73%. This is seen as a positive figure.         Wil171 New business registration rate       Performance comments: Availing baseline data from BERR Nov 08 for both 172 and 171 Lead East Midlands Business. Data source is RIBS database.which does not include VAT registrations, which may be included in a revised definition of this indicator         Wil173 Flows on to incapacity benefits from employment       Performance comments: data is provided by Job Centre Plus         Wil174 Skills gaps in the current workforce reported by amployers       Two yearly survey. Data from 2007 survey will be available in 2008."The information is in preparation now and will be sent to the localauthorities as soon as it's available" (LSC 22/10/08)         NI177 Local bus passenger journeys originating in the authority area       County unable to confirm the integrity of any figures for Q1 & Q2. County in the process of reviewing all data supplied by operators from the start of this financial year.         NI178i Bus services running on time - % non-frequent services       This is 07-08 data. Actual data through in November.	-	Annual figure, based on external ONS Annual Survey of Hours and earnings (ASHE) -
considered         New data available Feb 09           N1169 Non-principal classified roads where maintenance should be considered         New data available Feb 09           N1170 Previously developed land vacant or derelict for more than 5 years         Actual data derived from an annual survey National Land Use Database (NLUD). This is programmed for completion by the end of December. Baseline data for 2006 is 0.73%. This is seen as a positive figure.           W1171 New business registration rate         Performance comments: Awaiting baseline data from BERR Nov 08 for both 172 and 171 Lead East Midlands Business. Data source is RIBS database.which does not include VAT registrations, which may be included in a revised definition of this indicator           V1173 Flows on to incapacity benefits from employment mmployers         Performance comments: data is provided by Job Centre Plus           X1176 Working age people with access to employment by public transport (& other specified modes)         Two yearly survey. Data from 2007 survey will be available in 2008. "The information is in preparation now and will be sent to the localauthorities as soon as it's available" (LSC 22/10/08)           N1176 Working age people with access to employment by public transport (& other specified modes)         Data available spring 2009           N1178 IB us services running on time - % non-frequent services on time         This is 07-08 data. Actual data through in November.		to be published in October .No update available this quarter
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WI173 Flows on to incapacity benefits from employment       Performance comments: data is provided by Job Centre Plus         WI174 Skills gaps in the current workforce reported by employers       Two yearly survey. Data from 2007 survey will be available in 2008."The information is in preparation now and will be sent to the localauthorities as soon as it's available" (LSC 22/10/08)         NI176 Working age people with access to employment by public transport (& other specified modes)       Data available spring 2009         NI177 Local bus passenger journeys originating in the authority area       County unable to confirm the integrity of any figures for Q1 & Q2. County in the process of reviewing all data supplied by operators from the start of this financial year.         NI178i Bus services running on time - % non-frequent services on time       This is 07-08 data. Actual data through in November.         N1178ii Bus services running on time - excess waiting time of frequent services       This is 07-08 data. Actual data through in November.		
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Data available spring 2009         NI177 Local bus passenger journeys originating in the authority area       County unable to confirm the integrity of any figures for Q1 & Q2. County in the process of reviewing all data supplied by operators from the start of this financial year.         NI178i Bus services running on time - % non-frequent services on time       This is 07-08 data. Actual data through in November.         NI178ii Bus services running on time - excess waiting time of frequent services       This is 07-08 data. Actual data through in November.	NI176 Working age people with access to employment by	
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This is 07-08 data. Actual data through in November. NI178ii Bus services running on time - excess waiting time of frequent services	•	
NI178ii Bus services running on time - excess waiting time of frequent services	services on time	This is 07.09 data. Actual data through in Nevember
time of frequent services	NI178ii Bus services running on time - excess waiting	
		This is 07-08 data. Actual data through in November.
	NI180 Number of changes of circumstances affecting	

HB/CTB entitlement processed within year 	To calculate performance, data has to be provided by the Dept of Works & Pensions. The latest available is for August and this has been carried over to September. We will update the position as soon as the DWP information becomes available.
NI181 Time taken to process Housing Benefit/Counc	<sup>cil Tax</sup> Performance comments:
Benefit new claims & change events	This is a new indicator from 1st April 2008 and measures the average time it takes to process an adjustment to a Benefit Claim. The adjustment can be the processing of a new claim or an amendment to an existing claim. Prior to April the two main component parts of the new indicator were measured separately, that is, there were separate targets for processing new claims and changes in ongoing claims. At the start of 2008/09 we set ourselves a target, based on the 2007/08 throughput, of what the processing target should be in we were to achieve an old CPA level 4 performance. This target was 14.8 days. After monitoring our performance over the first six months of the year, it is clear that we will not achieve this target this year. The volume of cases processed in the first 6 months of this year (35,078) is slightly higher than for the same period last year (34,941) but the variance is not significant. The main reason for not achieving our target has been the loss of productivity due to the training provided in preparation for the introduction of Local Housing Allowance in April 2008 and the Employment and Support Allowance that came into force in October 2008. All staff processing benefit cases have had significant amounts of legislative and system training on the two new benefits and even though some work has been processed by off site processors, the turnaround time in processing a benefit adjustment has not been at the ambitious target. All training for the new benefits has now been completed and we are now improving the speed at which we process changes. Additional staffing resources will, in the new year, be trained in the processing of benefits but the impact of these new staff on processing times will not be felt this financial year. As a consequence of this we have amended our forecast to 23 days but we are still aiming to achieve the 14.8 day target in future

NI182i Satisfaction of businesses with recorded non-	Performance comments:
compliance with LA regulation services	Satisfaction with LCC regulatory services is historically very high and is expected to
-	remain at that levels throughout the year. This quarter's very positive actual is a
	statistical blip (reflecting who repsonded to the questionnaire) and is unlikely to be
NI182ii Satisfaction of businesses with no recorded non-	repeated.
compliance with LA regulation services	Satisfaction surveys are being undertaken monthly, as per NI definition. However the
compliance with LA regulation services	evaluation of the data requires further work, to distinguish compliant and non- compliant responses. The indicator needs to be reported as a combined result. Q1
	figure needs revisiting - it is a proxy - the old BVPI. all our business customers are
	satisfied or very satisfied, but the new definition requires us to collect different data
	and score it differently.
NI183 Impact of local authority regulatory services on the	
fair trading environment	
	Currently on track - no immediate issues for concern.
NI184 Food establishments in the area which are broadly	Performance comments:
compliant with food hygiene law	Commentation on the state in the intervent for a second
	Currently on track - no immediate issues for concern.
NI185 CO2 reduction from Local Authority operations	Performance comments:
-	The existing target is 50% cut in LCC CO2 emissions from 1990 levels by 2025. This
	currently equates to a cut in emissions of 1,500 tonnes/CO2/PA from LCC operations.
	The Base year for this indicator is 2008/2009 and the results will need to be finalised
	by July 2009We are currently in the process of contacting all schools and out sourced
	service providers to arrange the collection of energy data for a test spread sheet
	which will be collated using 2007 data. This will provide us with our own base year to
	ensure the accuracy of the 2008 data.We will also be informing these organisations and schools that annual energy data will be required for the reporting of this
	indicator and we are devising a system for gathering this data. We plan to have the
	test data completed by early 2009

HI187i Tackling fuel poverty - % of income based benefits	Performance comments:
recipients in low energy efficiency homes	It has still not be possible to report on this indicator. A survey of households is required and the methodology has still not been finalised. It is now looking as though the survey will take place in December / new year. Therefore it is unlikely that we will be able to establish a baseline position and produce actual outcomes until the 4th quarter report. However there are several key initiatives to help drive delivery of this indicator: - Hot Lofts - free insulation for private sector households - Health Through Warmth - Assistance to vulnerable groups suffering ill health through cold & damp elated conditions - Direct referral to the Warm Front fuel poverty initiative - Provision of Warm Front top up funding to assist home owners with share of costs - Energy Sense information campaign to provide advice information and cost illustrations on energy efficient measures to adapt - Access to small scale interest free loan schemes for energy efficiency and renewable measures - Warmer Homes Strategy - working in partnership with Older Persons Services to identify vulnerable clients in domiciliary care who can benefit form energy efficiency measures - Partnership working with fuel utilities to provide support funding for insulation to LCC owned domestic dwellings - Housing Capital Programme works including central heating, boiler replacement, loft insulation and replacement windows programme
NI187ii Tackling fuel poverty - % of income based	Performance comments:
benefits recipients in high energy efficiency home	See comments for NI 187i
NI189 Flood and coastal erosion risk management	At present recording systems have not been set up so unable to record against NI. However it is hoped that once action plans have been agreed with the Environmental Agency in Dec 08 systems will be developed for monitoring purposes.
NI190 Achievement in meeting standards for control of animal health	

NI Framework - Environmental Sustainability	
Indicator	Commentary
NI191 Residual household waste per household	Performance comments:
-	Waste Data Flow national database does not recognise our waste recovery element.
	Currently not meeting target. Target assumes Biffa meets its contract target of 40%
	recycling & composting. This target is therefore directly linked to NI 192 We need
	to increase both the recycling and composting rate – NI 191 and NI192 are
NI192 Percentage of household waste sent for reuse,	intrinsically linked so the proposals itemised in NI 192 will assist NI 191 Performance comments:
recycling and composting	Currently not meeting target. The Bursom and Wanlip Treatment Facilities were
	significantly remodified during 2007/08 to comply with the output specifications
	necessary to meet the recycling & composting performance annual minimum rate of
	40% .For the first quarter the achievement is a recycling rate of 17.36% ( compared
	to an anticipated 20%) and a composting rate of 11.56% ( compared to an
	anticipated 20%). To address this imbalance, Biffa are to increase throughput of
	organic material at the Wanlip Anaerobic Digester to improve the composting rate. In
	addition a review is currently being undertaken to remarket the kerbside recycling
	scheme to increase the level of recycling. An assessment is to be made at the end of
NI194i Emissions of NOx	the second quarter to estimate the potential year end performance. Performance comments:
	NI 194 is calculated from the same input data as NI 185. Refer to NI 185 for
Ť	progress update. Baseline year is 2008/09 The energy information collected for NI
	185 is converted when inputted into the Defra spreadsheet in to Air Quality
	information
NI194ii Percentage reduction in NOx emissions	Performance comments:
-	NI 194 is calculated from the same input data as NI 185. Refer to NI 185 for
	progress update. Baseline year is 2008/09 The energy information collected for NI
	185 is converted when inputted into the Defra spreadsheet in to Air Quality
	information

NI194iii Emissions of PM10	<b>Performance comments:</b> NI 194 is calculated from the same input data as NI 185. Refer to NI 185 for progress update. Baseline year is 2008/09 The energy information collected for NI 185 is converted when inputted into the Defra spreadsheet in to Air Quality information
NI194iv Percentage reduction in PM10 emissions	<b>Performance comments:</b> NI 194 is calculated from the same input data as NI 185. Refer to NI 185 for progress update. Baseline year is 2008/09 The energy information collected for NI 185 is converted when inputted into the Defra spreadsheet in to Air Quality information
NI195a Street and environmental cleanliness (litter)	<b>Performance comments:</b> New NI only measures litter and does not include detritus as previous BVPI. Performance also contributes to NI 5 & 138. Revised figures from Government spreadsheet show generally good performance.
NI195b Street and environmental cleanliness (detritus)	<b>Performance comments:</b> New NI only measures detritus. Performance also contributes to NI 5 & 138 sat. with the local area & NI 17, 21, 25, 27 anti-social behaviour The indices are measured across all the wards, including separately the city centre. W shall look at the individual scores for each ward to see if there are any particular ones that regularly reduce the overall PI result. If there are particular wards that regularly bring the average down it may be a question of identifying firstly any operational performance issues and secondly any required additional resource to improve the score
NI195c Street and environmental cleanliness (graffiti)	<b>Performance comments:</b> Performance also contributes to NI 5 & 138 sat. with the local area & NI 17, 21, 25, 27 anti-social behaviour The indices are measured across all the wards, including separately the city centre. W shall look at the individual scores for each ward to see if there are any particular ones that regularly reduce the overall PI result. If there are particular wards that regularly bring the average down it may be a question of identifying firstly any operational performance issues and secondly any required additional resource to improve the score

## NI195d Street and environmental cleanliness (fly posting) Performance comments:

	Performance also contributes to NI 5 & 138 sat. with the local area & NI 17, 21, 25, 27 anti-social behaviour The indices are measured across all the wards, including separately the city centre. W shall look at the individual scores for each ward to see if there are any particular ones that regularly reduce the overall PI result. If there are particular wards that regularly bring the average down it may be a question of identifying firstly any operational performance issues and secondly any required additional resource to improve the score
NI196 Street and environmental cleanliness - fly tipping	Performance comments:
-	Currently on track no immediate issues for concern.
NI197 Improved local biodiversity- proportion local sites	30 existing sites of which 14 sites met the criteria of conservation management in
with positive conservation management	last 5 years and 16 sites failing to meet conservation management in last 5 years.
	Officer responsible has left, their successor will be able to produce a report and set a
	target. This position is in the process of being recruited.
NI198 Overall proportion of children travelling to school	
by car	
	This is 07-08 data.